

# QuesCom

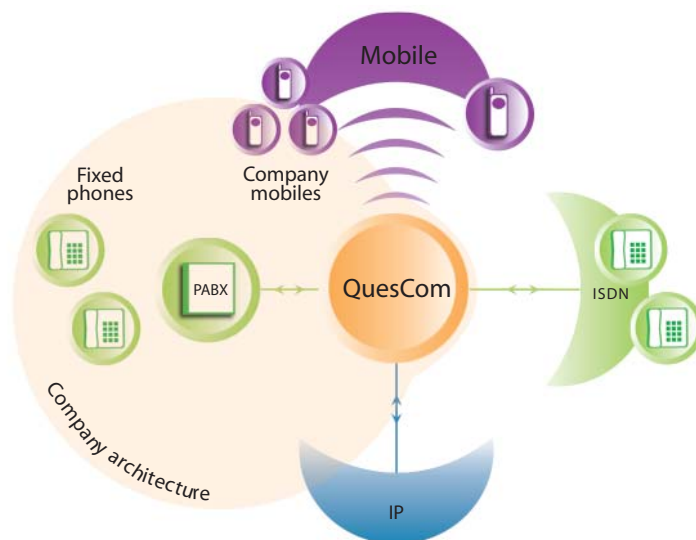
enabling mobile convergence

Mobility solutions

## Mobility Services Pack for QuesCom 400

Fixed and mobile phones have converged to allow companies to reduce their telecommunications costs and improve service quality.

Their in-house and field employees benefit from new mobility services.



### Reduce your phone bill

The focal point of your telecommunications architecture, QuesCom routes calls from mobile phones, fixed phones and IPs to the provider with the best rate. More specifically and thanks to our mobility services, the cost of company mobile calls is **reduced by 30% nationally and up to 80% internationally**.

### Communicate better

These days, the diversity of numbers (standard, fixed, mobile, fax) makes it difficult to keep in touch with your mobile employees. QuesCom users receive all calls and faxes on a **single number** (DDI). They then simply redirect these communications to an extension of their choice.

### Simplify mobile workers' life

Thanks to mobility services, the mobile phone becomes a **"mobile" extension of your PABX**. Roaming users have access to functions similar to those on their fixed phone and previously inaccessible from a mobile, and can use their mobile to transfer calls or put them on hold.

### Optimise the communications infrastructure

Thanks to mobility services, the mobile phone becomes an **economical alternative to a DECT solution**. By integrating company mobiles with the PABX environment, you bring considerable ease of use to travelling colleagues while reducing your communications costs.

### Centralise your phone cost management

With QuesCom, mobile and fixed phone calls are no longer invoiced separately. You can centralise the management of phone costs because all communications from fixed or mobile phones pass through the **QuesCom solution, the focal point of your telecommunications architecture**.

### How does it work?

The QuesCom mobility solution is a software application which can be integrated into QuesCom 400. Focal point of the architecture, the solution is located between the PABX and the telecommunications network.

QuesCom monitors and manages all calls from fixed or mobile phones flexibly, thus enriching the phone system for advanced mobility services.

Software solution for  
QuesCom 400

Compatible with all  
PABX or IP-PABX systems

Compatible with all  
fixed or mobile operators

Installation is simple  
and fast

### The main functionalities of the Mobility Services Pack

#### Single number

Phone and fax calls are received on a direct, single number (DDI). Calls received are redirected in accordance with rules and filters defined by the user. Automatic fax detection.

#### Personal Call Manager

User Web interface for handling redirections and profiles. Journal of calls received, sent, not answered, and faxes.

#### Extended unified messaging

Personal voice message.  
Consultation by phone or email.

#### Mobile Extension

Access to 9 PBX-like functions from any registered mobile phone: call hold, call resume, conference call, switching between calls, transfer with or without consultation, selection of redirection profiles, access to company voice messages, voice help.

#### Mobile Least Cost Routing

Optimisation and automation of mobile call routing thanks to software for mobile phones available on Symbian and Java platforms.

**Third Party software compatible:** Nokia 3650, 3660, 6600, 6680, 7650,  
Sony Ericsson P800, P900, Siemens C55, C60, M55, MC60, MT50, S55, SL55,  
Motorola V300, V525, V600