

GeoTaxe ES

CALL ACCOUNTING SOLUTION

→ **Software performance**

The software can manage and differentiate telephone traffic flows coming from several independent companies.

The number of operators, tariffs, price zones per operator and discount levels is unlimited.

Reports and aggregated data are generated automatically on the basis of the CDR collected. Therefore no outside interventions are required for this operation.

→ **Pre-defined reports**

Three types of pre-defined reports are available: accounting reports, incoming call analysis and traffic analysis.

Each type of report is provided in several pre-defined models.

GeoTaxe Enterprise Server is the optimal solution for companies looking to set up a powerful internal call accounting system.

Reliable and effective, the software can analyse telephone traffic flows in complex telecom network (multi-site, multi-operator, multi-language, multi-PBX and multi-IPBX).

The application can deliver reports to optimize telecom costs and improve customer relationship management (CRM).

The software can also integrate all files delivered in electronic format such as operator bills.

→ **Made-to-measure report service**

The administrator have access to aggregated data coming from CDR collection, which he can use for drawing up his own reports.

→ **Accounting reports**

An administrator can take out several types of subscription (international, national, etc.) with several operators, and can then associate a cost to a communication according to the link used (number called, trunk, etc.).

An analysis is made for the whole company, by phone, by department or work-group.

→ **Customer relationship (CRM)**

GeoTaxe ES can track call statistics and give an accurate view of enterprise performance.

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GeoTaxe ES can analyze incoming calls identifying successful and unsuccessful calls, answer times, conversation durations, ...

It can also measure the switchboard workload with accuracy.

→ Traffic analysis

GeoTaxe ES can return accurate traffic analyses. This module offers a number of useful features: traffic in Erlang, visualization of the traffic, ...

→ Interactivity

The capability of integrating electronic format files and connecting with other programs used in the firm gives the GeoTaxe ES package a transverse role within your company.

→ Mobile phone management

Information contained in the electronic invoice for all your mobile phones is integrated into the other reports provided by the solution.



→ Tariff levels

The administration interface permits to easily create or modify tariff levels.

These levels can be defined with different methods :
an initial connection charge, a time credit, a price / second, or a combination of above methods.

→ Billing

Reliable and effective, the software enables administrators to manage all aspects of billing management.

The software not only allows the invoicing of calls; it also permits to take account of subscriptions or services.

Moreover, invoices are configurable with a dedicated module, in order to generate invoices tailored to customer requirements.